

## **Pandemic Electronic Benefit Transfer**

Pandemic Electronic Benefit Transfer (P-EBT), will help families cover the cost of breakfasts and lunches their children would have been eligible to receive for free or at reduced price through the National School Lunch Program. The P-EBT program was re-authorized last year to cover the entire 2020-21 school year and has been approved for Pennsylvania by the USDA. Families who are eligible for this program should not need to do anything. The state will be issuing new payments starting sometime this spring on a rolling basis. This information and more can be found on the state's [website](#).

<https://www.dhs.pa.gov/coronavirus/Pages/P-EBT-Guide.aspx>

Here is a short FAQ with Guidance and Resources for P-EBT questions.

Q: How can families check card balances?

A: 1-888-328-7366 or [www.connectebt.com](http://www.connectebt.com)

Q: How can a family request a replacement card due to a lost or damaged card?

A: Parent should complete the P-EBT Inquiry Form at <https://www.emergencymealsurvey.com/>

Q: What should a family do if they believe they should have received a benefit and did not?

A: All benefits will be processed and mailed by the end of July. If a parent believes they should have received a card and has not after July 31st, have the parent complete the P- EBT Inquiry Form at <https://www.emergencymealsurvey.com/>

Q: Who can assist parents that are having issues with the card's PIN?

A: Parents should email [RA-PWPEBTQuestions@pa.gov](mailto:RA-PWPEBTQuestions@pa.gov) for assistance.

Q: Where does one obtain additional information on P-EBT (How much will the household receive, information for pinning P-EBT cards, and much more)?

A: <https://www.dhs.pa.gov/providers/Providers/Pages/Coronavirus-Pandemic-EBT.aspx>